



Project Profile: United Airlines Relocation and Security Checkpoint Upgrades

What does it take to relocate an airline? Even when the move is just to the terminal next door, the logistics in the high-security, continuous-operations environment of one of the nation's busiest airports are daunting. Add in a short time frame in the middle of the holiday travel surge, and you've got a potential recipe for disaster. Which is why DFW Airport turned to Centennial and Job Order Contracting for this critical project . . . or rather, series of carefully-coordinated projects to meet the array of technical and logistical requirements.



Before Centennial could even begin the real project, the space had to be reclaimed from existing bathrooms, and this necessitated modifying other bathrooms by switching access from the secure or "air" side to the non-secure or "land" side—requiring carefully security of the work in progress.

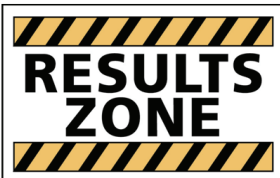
Centennial built the high-profile "front of the house" ticket and gate counters, but maintained the same attention to detail for the "back of the house" facilities for airline employees—locker and break rooms, training facilities and offices. The baggage handling system required IT infrastructure—again running between air and land sides—as well as temperature controls.

The time-frame for the project was daunting from the start. Centennial was first called on October 13th, with a target completion date of December 1st. Centennial was able to turn around a detailed proposal by October 20th, and was able to begin work on discrete demolition packages to get in front of the tight schedule. Throughout the project, Centennial worked two shifts totaling 20 hours a day, with many restrictions on work in public areas to accommodate continuous air passenger service. The final move for United Airlines came on a single Friday night, when crews worked overnight to ensure the startup of operations by 5am.

With increased passengers comes a whole host of other requirements, so a new security checkpoint was created under a separate contract. This project had its own restrictive working conditions, requiring work from 7pm to 4am and, again, careful interface between the air and land sides as Centennial opened up and constructed new walls and ran data and electrical cables through the area. This project component also had great safety risks as Centennial demolished a stairwell, requiring a project-specific safety plan to protect the general public.

"It's very difficult to obtain low bid contractors who has the ability to provide the man power and responsiveness that equally compares to what the Centennial staff provides. Centennial has always provided quality work when called upon for very complex and aggressive construction projects with short time durations."

—Fabian Cornelious, Project Manager/Tech JOC Manager



Nationwide, Centennial has completed over 17,000 delivery orders like this one with an outstanding performance record:

- Delivered over 85% of projects with zero punchlist at final inspection.
- Completed 98.6% of projects on or ahead of schedule.
- In Texas, earned an average of 3.98 out of 4.0 on customer satisfaction surveys.
- Customer Satisfaction is the measure of our success!

About Centennial Contractors Enterprises, Inc.: For nearly 20 years Centennial has been a successful national industry leader in construction services supporting government, educational and business facilities and infrastructures with construction projects focused on renovation, rehabilitation and repair work. To date Centennial has supported over \$1.5 billion in project solutions for their valued customers. Centennial has served school districts, colleges, municipalities and other customers in Texas for 10 years. For more information go to www.cce-inc.com or call Lisa Cooley, Manager of Project Development at 505-239-3446 or email at lcooley@cce-inc.com